

# in vita **Quality Policy**

**Our purpose is to create paperboard solutions.**

**According to this purpose and with the principles of our Corporate Philosophy, we are aware that our duty is to maintain the constant quality of our products and services, as well as being responsible towards society, thus our Quality Policy is supported by the following commitments:**

## **Customer Satisfaction**

Pursue customer satisfaction, by manufacturing quality products and providing quality services that meets their needs and expectations, adding value to the business of our customers and our own.

## **Appreciation of Individuals**

In our continuous improvement process, we have invested in safety, training, improvement and constant capacity building of our employees.

## **Continuous Improvement**

Continuously improving the efficacy and performance of our Quality Management System and processes.

## **Environmental and Social Concern**

Our corporate culture of transformation translates our responsibility of conducting smart actions, by managing the environmental aspects and impacts, use of recyclable material and certified virgin raw material.

## **Complying with Requirements**

Enforce and comply with regulations in force and standards applicable to our industry.



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